

ERSO Celebrations

FEBRUARY 2023

HAPPY BIRTHDAY...

Ana Fuentes
Michael Banderas
Michelle Hanke
Weixing Ou

WELCOME TO ERSO:

Tai Tram
Ana Ditmer

Happy ERSO-versary to you!

Eva Leach, 1 year
Michelle Hanke, 1 year
Ying Zhang, 1 year
Reagan Lu, 2 years
Larry Polito, 4 years
Naeemah Daggao, 5 years
Victoria Krysiak, 8 years
Natalie Chen, 9 years

"Everybody can be great...because anybody can serve. You don't have to have a college degree to serve. You don't have to make your subject and verb agree to serve. You only need a heart full of grace. A soul generated by love."

— Dr. Martin Luther King Jr.

Big congratulations to our recent SPOT Award winners!

Amy Frithsen
Cathy Nguyen
Cathy Weaver
David Wemhaner
Heather Murthy
Helen Acosta Vance
Natalie Chen
Weixing Ou

Thanks for your exemplary work!

Congratulations TK Chen — We salute you!!

"TK jumped into action when there was access issues with our Intranet. We had a soft rollout of our Student Assistant Requirement application and new users to the Intranet were not able to submit a request (using a direct link to the form) because they did not have a profile in the Intranet. Our vendor leading this project implemented a fix, but it did not redirect the user back to the form after they established their profile. Users continued to have frustrations and there was concern that the integrity of our system would be questioned. Without hesitation, TK took the initiative to implement a fix within a day. This fix will allow an improved user experience and bring credibility to our system. Thank you TK for going above and beyond to anticipate our customer's needs. Well done!"

For FY22-23, **SPOT Award** nominations are accepted on an ongoing basis and will be reviewed monthly. The program will run until we exhaust our allocation of award funding. The last day to submit a SPOT Award nomination is April 28, 2023. More info [here](#)!

*Have feedback to share? Please do so by filling out **this anonymous form** or contacting Cynthia!*